

## **Bamaga Savvy Seniors Club Terms and Conditions**

26/10/23 to 11/04/24

The CEQ 'Savvy Seniors' discount card policy provides discounts to individuals of a certain age, sixty or older. This specific structure of the policy includes details such as eligibility criteria, benefits, application process, validity period, and any associated costs. Even if the customer applying is not fully retired from the workforce, is sixty to sixty-four years old and working less than 20 hours per week in paid employment are eligible for a CEQ 'Savvy Seniors' Discount Card.

The recipient on receipt of either goods or other assistance acknowledges that CEQ has no obligation associated with financial loss or any public or product liability claims.

#### To be eligible for the CEQ 'Savvy Seniors' Club Card, applicant will need to:

- Be sixty or older and a resident of any ABIS/IBIS communities located within Queensland.
- Hold a current Government Seniors card.

# Present their CEQ 'Savvy Seniors' card at the point of purchase. Proof of age and address The applicant will need to provide one of the numbers below:

- your Centrelink customer reference number (CRN)
- your Department of Veterans' Affairs file number
- Queensland driver licence number
- Queensland adult proof of age or photo identification card number.

The name of the customer as it appears on their official document must be the same name used on the CEQ 'Savvy Seniors' Discount Card.

#### **Delegation of authority**

Should the CEQ 'Savvy Seniors' member not be able to visit the store they can nominate a personal shopper. For the transaction to be approved the personal shopper must;

- Present the CEQ 'Savvy Seniors' Discount Card for the person for whom they are shopping.
- Present a signed letter of authorisation for the individual to use the card.
- Show personal ID of the Savvy Senior Club Card holders with signature that must match the letter of authorisation.
- Show personal ID that validate that they are the nominated person.

#### The following applies to this policy:

- Community Enterprise Queensland offer a 10% discount on eligible goods at the tender to those customers who present their CEQ "Savvy Seniors' Discount Card at the checkout, subject to the program terms and conditions below.
- The CEQ 'Sawy Seniors' Discount Card program is only able to be used at IBIS Bamaga where the applicant resides. Their card will not be accepted at other ABIS/IBIS community store's.
- The customer must present a valid and legible CEQ 'Savvy Seniors' Discount Card at the time of purchase.
- The discount only applies to purchases made on Thursdays of each week.
- The customer may be required to provide additional proof of identity at the retailer's discretion.
- Community Enterprise Queensland may refuse to honour the discount where they suspect fraud.

### Departments excluded from attracting a 10% discount at register are as listed:

- Tobacco
- Alcohol
- Mobile Phones / EPAY
- Flights
- Fuel / Gas
- Power cards
- Newspaper and magazines

The promoter's decision is final, and no correspondence will be entered into.

Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) Community Enterprise Queensland may refuse to honour the discount where they suspect fraud